



Continuity of Care Request Form

Fax #:
 Medi-Cal Plan/Cal MediConnect Plans:
 866-295-4780
 Commercial/Medicare Plans:
 844-694-9165

Today's date: _____

Form must be completed fully to avoid a processing delay. Please print.

Patient's name (last, first, MI):	Patient's call-back number:	Health Net ID #:
Patient's address (street, city, ZIP):		
Patient's assigned primary care physician:	Patient's date of birth (mm/dd/yyyy):	

You may be able to keep seeing your non-Health Net doctor. We will review your request based on your coverage for Continuity of Care benefits.

Name of physician the patient is requesting to continue services with:		
Physician's address (street, city, ZIP):		
Physician's telephone number: ()		
Next scheduled appointment date:	Reason for appointment:	
Is the requested physician contracted with Health Net? <input type="checkbox"/> Yes <input type="checkbox"/> No	Is the requested physician contracted with the assigned medical group? <input type="checkbox"/> Yes <input type="checkbox"/> No	Has the patient been seen by the physician at least once in the past 12 months? <input type="checkbox"/> Yes <input type="checkbox"/> No
<i>Please tell us why the patient wants help with his or her current medical care. Write down the type(s) of service(s) he or she is asking for.</i>		
Patient's signature or the name of the Health Net representative taking the request:		
Patient's diagnosis:	Patient's CPT code:	

Patients may ask their doctor to fill in their information. Complete the form and return it to Health Net.

Mailing address:

Health Net – Coordination of Care Unit
 PO Box 10422, Van Nuys, CA 91410-0422

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If you have any questions, please call Health Net's Member Services Department at:

Cal MediConnect: Los Angeles 1-855-464-3571 **San Diego:** 1-855-464-3572
Medi-Cal: 1-800-675-6110 **TTY:** All TTY users call 711

Individual and Family Plan, On-Exchange/Covered California: 1-888-926-4988 (TTY: 711)

Individual and Family Plan, Off-Exchange: 1-800-839-2172 (TTY: 711)

Employer Groups: 1-800-522-0088 (TTY: 711)

For more information, visit www.healthnet.com.

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