Health Net of California, Inc. (Health Net)

Health Net's Find a Provider

FOR COUNTY OF SANTA CLARA – SELECT POS

With Find a Provider, you'll quickly find the most up-to-date listings of qualified in-network doctors, urgent care centers, hospitals, and other types of healthcare providers near your home or work.

Find providers online Here's how:

1. Start by visiting our home page **healthnet.com/csc** to click on *Find a Provider.*

2. Enter a location (address, city, county or zip code) and click on *Select your plan*.

3. Select your health plan or network, and then click *Continue*.
   - **Select 1 (HMO):** Choose POS – Small/Large Group (tier 1)
   - **Select 2 (PPO):** Choose POS – Small/Large Group (tier 2)

4. Choose to search by specialty, facility/group name, provider name, or the NPI (National Provider Identifier) or, Choose a Category to select the type of provider you need (medical professionals, medical facilities, Behavioral Health, etc.).

5. You can narrow your search within these categories, and then further filter the results using the filter options on the left side of the screen, including distance, languages spoken, gender and office features.

6. Finally, you can **select *Print*** to print your search results.

Questions?
Call our Member Services at **833-703-9780** or visit **healthnet.com/csc.**

To enroll or change your primary care provider (PCP), you'll need specific details about the doctor you choose.

For **Select 1 (HMO)**, selecting a PCP is required. When you find a doctor, click *Show Details* in their profile to locate:

- **Physician ID#**
- **Group/PPG ID#**

You'll need both numbers to complete your enrollment or make a change.

Important: Not all doctors can be selected as a PCP. Make sure the doctor is listed as a **Primary Care Provider (PCP)** by looking for the **green check mark** next to "Primary Care Provider" in the Show Details view.

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FLY066489EP00 (8/26)